Advert reference number: CW035

Support Technician - Welkom

Main purpose of the job
To assist service desk with day to day IT functions. To assist end users with basic IT support by enhancing personal skills and experience.

Location
Welkom

Key performance areas:

- Setup and configure Desktops/Laptops according to Company standards
- To provide general support to end users
- To assist the IT Team with meeting/managing project targets and deadline.
- To assist IT Team with day to day functions.
- To be able to troubleshoot desktop issues as well as hardware related issues.
- Windows packages and Office 365 knowledge
- Wifi Access point, 3G devices, Printers and tablets knowledge
- Take ownership and accountability for tasks and demonstrate effective self-management.
- Follow through to ensure that quality and productivity standards of own work are consistently and accurately maintained.
- Maintain a positive attitude and respond openly to feedback.
- Take ownership for driving own career development by participating in ongoing training and development activities such as workshops, forums, conferences etc

Required minimum education and training

- GRADE 12 / COMTIA MCSE / A+

Required minimum work experience

- 6months -1 year working experience

Desirable additional education, work experience and personal abilities

- Must be assertive, confident and adaptable.
- Self-motivated, able to work independently and work as part of a multidisciplinary team.

Should you be interested in applying for this vacancy, please send a detailed CV to: Carol Willemse at vacancy2@wrhi.ac.za

The closing date for the vacancy is 9 August 2019

The Wits Health Consortium will only respond to shortlisted candidates. Candidates who have not been contacted within two weeks of the closing date can consider their applications unsuccessful. In accordance with our Employment Equity goals and plan, preference will be given to suitable applicants from designated groups as defined in the Employment Equity Act 55 of 1998 and subsequent amendments thereto.